



DESKTOP MANAGEMENT

When IT issues just can't wait; our help desk is ready with answers

To help users resolve their IT problems quickly and efficiently, Team Networks offers live Help Desk support as a core feature in our NetManage service plans. Our Help Desk is staffed with local certified network consultants who are ready at a moment's notice to assist anyone in your organization.

Not all help desk support is created equal. Thanks to our live online support technology, our certified technicians are able to see exactly what is happening on a user's computer screen and even take control of the computer when simple instructions aren't sufficient to troubleshoot the problem. As a result, our Help Desk consultants can resolve most desktop PC problems as if they were standing right beside you. All that's required is a phone and an Internet connection.

TEAM   
Better Solutions. Better Business.